

## IDEMIA PayCheck December: Digital transformation rendering the card the last physical touch point

Insights into recent developments in the payment eco-systems, and examples how card issuers can leverage these trends

# PAYMENT

POSTED ON 12.04.20



In the wake of the digital transformation, more and more of the traditional "physical touch-points" (bank branches, monthly paper account statements sent to your mailbox) are being reduced or have disappeared altogether, leaving the payment card as arguably the last "physical" link between a bank and its customers.

Not the least **FinTech** and **Neobanks** are leveraging this link with **innovative** card designs as a central part of their marketing efforts to position their novel **brands** and convey their core **values**.

