



# IDEMIA opens second Service Center in South Africa for Payment Customers

Supporting end-to-end payment card personalization in a new Cape Town facility.

# PAYMENT

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**IDEMIA Secure Transactions (IST) inaugurated its second South African Service Center this week, reinforcing its local footprint and becoming the first payment card manufacturer to offer clients a second in-country site.**

Located in Cape Town, South Africa, this new state-of-the-art facility is designed to support end-to-end payment card personalization services while underscoring IST's pursuit of operational excellence and commitment to better serve its customers.

The site has achieved full certification from major payment networks and schemes to meet industry compliance standards.

Banks and Fintechs will significantly benefit from this expansion through true in-country business continuity and disaster recovery solutions. A single supplier simplifies operations, while enhanced data retention capabilities within the country address data sovereignty concerns. IST can also support card issuers in meeting dual-supply strategy requirements set by local regulations, ensuring business continuity and compliance with consumer protection laws. Additionally, localized production enables financial institutions to lower carbon emissions, aligning with their corporate social responsibility goals.

The new Cape Town Service Center complements IST's existing operations in the country, creating a robust network that enhances its ability to service the South African market and beyond. This new service center offers the capability to personalize premium products such as rPVC cards, metal cards, and illuminated cards for card issuers across the continent, positioning IST at the forefront of innovative and sustainable payment solutions in the African market.

*Today, we are proud to be a partner to South Africa's largest banks and retailers, adapting to their transformation on physical products, services and digital offerings and supporting them in meeting compliance requirements. With this new facility, we are not just meeting the demands of today but also preparing for the future. We are ready to adapt to changing regulations and market needs, ensuring that we remain a trusted partner for our clients.*

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