

In 2019, IDEMIA won the phase one contract to upgrade the airports' old arrivals systems with its self-service biometric kiosk solution locally named "Gen3 Kiosk". The kiosk went through rigorous system and user experience testing by the Ministry of Home Affairs, the Australian Border Force, as well as passengers in real-life situations. Once it had passed all government deployment tests successfully, it was deployed at Darwin, Adelaide, Brisbane, Cairns, Coolangatta, Melbourne, Perth and Sydney airports. Installation of 109 Gen3 Kiosks marked the completion of phase one in late 2021.

The phase two of the contract involves the delivery of eGates incorporating advanced biometric functionalities and capabilities: Travelers complete an initial 1:1 verification against their passport at the "Gen3 Kiosk" enabling a match when they present themselves at the eGate. With this solution there is no need for a token, as the traveler's face is used as proof of their identity, ensuring a smooth and stress-free travel experience.

After the strictest lock-down, Australia is now well prepared to welcome national and international travelers at its borders with the smoothest, stress-free travel experience.

We are delighted that the Australian government has once again selected IDEMIA as their partner of choice to help enhance the passenger journey. We are proud of this 18-year partnership that is still going strong today. The innovative Gen3 border control solution contains advanced biometric capabilities that not only help streamline the passenger's airport experience, but also increase security. This is the result of the IDEMIA team's continued dedication to successfully deploying such an innovative and industry-leading solution.

Wee Liang TAN, Senior Vice President APAC Public Security & Identity, IDEMIA

About us - As the leader in identity technologies, IDEMIA is on a mission to unlock the world and make it safer. Backed by cutting-edge R&D, IDEMIA provides unique technologies, underpinned by long-standing expertise in biometrics, cryptography, data analytics, systems and smart devices.

IDEMIA offers its public and private customers payment, connectivity, access control, travel, identity and public security solutions. Every day, around the world, IDEMIA secures billions of interactions in the physical and digital worlds.

With nearly 15,000 employees, IDEMIA is trusted by over 600 governmental organizations and more than 2,300 enterprises spread over 180 countries, with an impactful, ethical and socially responsible approach.

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